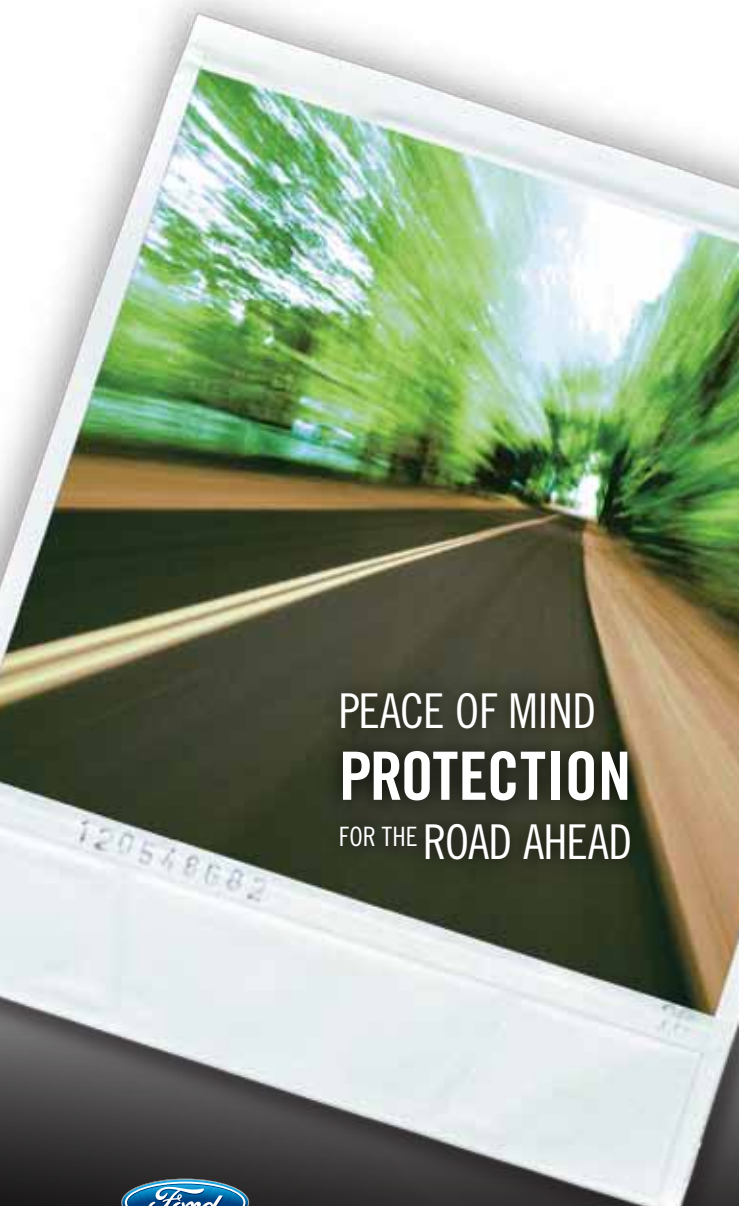


PREMIUM
EXTRA
BASE **CARE**
POWERTRAIN



PEACE OF MIND
PROTECTION
FOR THE ROAD AHEAD



Extended Service Plan

THERE'S A FORD EXTENDED SERVICE PLAN (ESP) THAT'S RIGHT FOR YOU!

Ford ESP covers the parts and labour on many vehicle components, for up to 7 years or 200,000 kilometres (whichever comes first).

PowertrainCARE — 29 covered components
The basic foundation for all coverage plans

BaseCARE — 84 covered components
The next step in coverage for broader protection

ExtraCARE — 113 covered components
Additional high-tech coverage to BaseCARE plan

PremiumCARE — 500+ covered components
Ford's most comprehensive service plan

FOR NEW PLANS

- Coverage begins at the time of plan purchase and ends at the selected time or distance travelled limitation (whichever occurs first); time and distance travelled limitations are calculated from zero kilometres and the warranty start date (whichever occurs first).

NEW VEHICLE PLANS

km	TIME AND DISTANCE SELECTION				
	3 years	4 years	5 years	6 years	7 years
60,000			✓†	✓	✓
80,000	✓†	✓†	✓†	✓	✓
100,000	✓†	✓†	✓†	✓	✓
120,000	✓	✓	✓	✓	✓
150,000	✓	✓	✓	✓	✓
160,000			✓††		
200,000				✓	✓

FOR USED PLANS

- Coverage begins at the time of plan purchase and ends at the time selected or distance travelled limitation (whichever occurs first).
- For Ford, Lincoln, or Mercury vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty, coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty.

USED VEHICLE PLANS

Current kms	TIME AND DISTANCE SELECTION							
	3 mths/ 5,000 km	6 mths/ 10,000 km	1 yr/ 20,000 km	2 yrs/ 40,000 km	3 yrs/ 60,000 km	4 yrs/ 40,000 km	4 yrs/ 80,000 km	5 yrs/ 100,000 km
0-160,000	✓**	✓**						
0-65,000			✓	✓	✓	✓**	✓	✓
65,001-100,000			✓	✓	✓	✓**	✓	✓
100,001-130,000			✓	✓	✓			
130,001-160,000			✓					

†Applies to PremiumCARE, ExtraCARE, BaseCARE plans only. ††Applies to PowertrainCARE only. **Applies to PremiumCARE plan only.

POWERTRAIN CARE

Includes ROADSIDE ASSISTANCE

29

COVERED COMPONENTS

ENGINE

- All internal lubricated parts
- Cylinder block
- Cylinder heads
- Flywheel
- Manifold (exhaust and intake)
- Manifold and bolts
- Oil pan
- Oil pump
- Seals and gaskets
- Thermostat
- Thermostat housing
- Timing chain cover
- Timing chain (gears or belt)
- Turbocharger/supercharger unit (factory installed)
- Valve covers
- Variable Camshaft Timing (VCT) Phasers
- Water pump

TRANSMISSION

- All internal parts
- Dual Clutch (Power Shift Only)
- Seals and gaskets
- Torque converter
- Transfer case (including all internal parts)
- Transmission case

REAR-WHEEL DRIVE

- Axle shafts
- Bearings (rear)
- Drive axle housing/front axle housing for 4x4 (including all internal parts)
- Driveshaft
- Seals and gaskets
- Universal and constant velocity joints

FRONT-WHEEL DRIVE

- Axles, seals and gaskets
- Final drive housing/rear axle housing for AWD (including all internal parts)
- Hubs, automatic front locking (four-wheel drive)
- Locking rings (four-wheel drive)
- Seals and gaskets
- Universal and constant velocity joints

These Are The Only Components Not Covered By PremiumCARE:

MECHANICAL – Service adjustments (front hub, drums, shoes, lining fluids, lubricants, lights (bulb wheel balancing, wheel alignment

BASE CARE

Includes **ROADSIDE ASSISTANCE**

84

COVERED COMPONENTS

Includes all
components
listed under

POWERTRAINCARE
PLUS:

ENGINE

- Diesel injector pump
- Harmonic balancer and bolt
- Metal fuel lines

STEERING

- Column lock (tilt wheel)
- Control valve
- Cooler and metal lines
- Idler arm
- Power steering pump/electric power steering actuator
- Pulley assembly
- Seals and gaskets
- Steering gear housing, manual and power (including all internal parts)
- Underbody steering linkages and couplings

BRAKES

- Backing plates
- Brake booster (power)
- Calipers
- Combination valve
- Metal lines and fittings
- Master cylinder
- Parking brake linkage and cables
- Retainers and clips
- Self-adjusters
- Shaft (brake pedal)
- Springs
- Wheel cylinders

FRONT SUSPENSION

- Ball joints (upper and lower)
- Control arms (upper and lower)
- Control arm shafts and bushings
- Kingpins and bushings
- Linkage and bushings
- MacPherson struts (front)
- Spindle and spindle supports
- Stabilizer bar
- Tie rods

ELECTRICAL

- Alternator
- Electronic ignition module
- Fuel pump
- Heated backglass (electrical only – not glass damage or breakage)
- Ignition switch
- Radiator fan relay
- Speedometer/Odometer (electrical and mechanical)
- Starter motor
- Starter motor solenoid
- Switches (manually operated, electrical)
- Voltage regulator
- Wiper motors
- Wiring harnesses (excluding spark plug wires)

AIR CONDITIONING

- A/C clutch
- A/C clutch bearings
- A/C compressor
- A/C compressor/clutch switch
- A/C compressor head
- A/C compressor seals
- A/C condenser
- Evaporator
- Field coil
- Pulley

ts and cleaning, software upgrades, batteries of all types and cables, engine belts, hoses, clamps & gs, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic c s, sealed beam, lenses, LED & HID lamps), shock absorbers, spark plugs and wires, squeaks and rattl ent, wiper blades, wheel studs and compressed natural gas/liquid propane fuel system conversion c

EXTRA CARE

Includes ROADSIDE ASSISTANCE

113

COVERED COMPONENTS

Includes all
components
listed under

BASECARE
POWERTRAINCARE
PLUS:

ENGINE

- Diesel lift pump
- Engine mounts
- Flywheel ring gear
- Fuel tank and metal lines
- Gas and diesel fuel injectors and metal fuel lines
- Radiator and radiator fan

TRANSMISSION

- Transmission module (external)
- Transmission mounts

BRAKES

- Anti-lock brake module and sensors

AIR CONDITIONING AND HEATING

- A/C accumulator
- Automatic temperature control
- Heater blower motor
- Heater core assembly

HIGH-TECH

- Adaptive cruise control
- Air suspension, electronic (selected components)
- Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)
- Keyless entry system (excluding door handles)
- Power antenna
- Power door locks and retainer clips (excluding door handles)
- Power seat motors
- Power window motors/regulators
- Speed control
- Securicode™ keyless entry

hose seals, brakes
converter), filters,
es, tires, tune-ups,
components.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body panels, glass, mouldings, ornamentation, paint, rust, sheet metal, structural components, sideview mirrors (glass and housing), water leaks, wind noise, weatherstripping, wheel covers and ornaments, convertible top, fabric, zippers and fasteners.

PREMIUM CARE

Includes **ROADSIDE ASSISTANCE**

500+

COVERED COMPONENTS

Includes all
components
listed under

**EXTRACARE
BASECARE
POWERTRAINCARE
PLUS:**

ENGINE

- PCM module

TRANSMISSION

- Dual Clutch Solenoid (Power Shift Only)
- Transmission linkage

STEERING

- Electronic Power Assisted Steering
- Steering column
- Steering shaft

FRONT AND REAR SUSPENSION

- Axle Bearings (Front and Rear)
- Load leveler suspension system
- McPherson struts (front and rear)
- Roll stability control
- Springs (front and rear)

ELECTRICAL

- Charge and volt gauges
- Control Trac 4WD system/Intelligent 4WD system
- Driver's seat position sensor
- Dual zone electronic automatic temperature control
- Ignition coil, lock and electric module
- Intelligent 4WD Systems
- Power mirrors (not glass damage or breakage)
- Power running boards
- Rear seat entertainment system
- Rear window power sunshade
- Temperature gauge
- Wiper-activated headlamps

AIR CONDITIONING AND HEATING

- Heat control assembly
- Instrument panel registers and air ducts

HIGH-TECH

- Adaptive or High Intensity Headlamp system (Excluding Lamp Housing, Bulbs)
- Anti-theft alarm (factory installed)
- Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)
- BLIS® (Blind Spot Information System)
- Cross traffic alert
- Ford Link™ system
- Ford Work Solutions™³
- Forward sensing system
- Fuel mixer (alternative)
- In-dash navigation system (factory installed)
- Intelligent Oil Life Monitor System
- Message centre
- MyFord Touch™ and MyLincoln Touch™
- Parallel Park Assist System
- Rain-sensing wipers
- Refrigerated console
- Reverse camera system
- Reverse sensing system
- Securilock™ passive anti-theft ignition system
- Sensor (alcohol)
- SOS post-crash alert system
- SYNC

HIGH-TECH (continued)

- Trailer brake module (factory installed)
- Unique Hybrid/electric vehicle components (excluding high-voltage battery and cables)

EMISSIONS

- Air control valve, air idle vacuum valve, air supply valve (hose and tube) and air check valve assembly
- Barometric pressure sensor
- DEF system (excludes catalyst)
- ECC relay assembly
- EGR control valve, pressure sensor, regulator assembly and valve adapter
- Electronic Throttle Control
- EVAP vapour storage canister
- Idler air control valve
- Knock sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV hose assembly, valve and vapour filter
- Reductant Urea System
- Temperature sensor (engine coolant)
- Vacuum restrictor
- VAF sensor

AUDIO

- Antenna, radio (base assembly)
- Audiophile sound system
- Cables and wiring
- Cellular phone, receiver, handset, speaker assembly and antenna (factory installed)
- Controls (rear seat)
- Radio (AM/FM), speakers, digital CD player, graphic equalizer, premium sound amplifier (factory installed)
- Rear entertainment system (factory installed)

SAFETY

- Air bag module assembly
- Collision warning with brake support
- Diagnostic module assembly (air bag)
- Door ajar warning switch assembly
- Guides, bezels, brackets and supports (safety belts/shoulder straps)
- Head restraint retainers and sleeves (safety belt)
- Key, Securilock™ (microchip encoded key)
- Lane departure warning with lane keep assist
- Lock cylinder (door)
- Lock lever assembly (door and tailgate)
- Lock lever retainers, clips and brackets
- Module (passive restraint)
- MyKey™ System (does not cover lost keys)
- Safety belt buckle (front and rear), motor drive assembly, restraint carrier, retractors, track assembly, warning chime assembly
- Safety canopy
- Sensors (air bag)
- Shoulder strap track assembly
- Wiring assembly (air bag)

...rts, bumpers, door handles,
...underbody framework,
...erstrips, wheels, wheel studs,
...eners.

INTERIOR – Buttons, carpets, dash pad, door and window handles, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

PREMIUM EXTRA BASE CARE POWERTRAIN

TRAVELLING WELL WITH FORD ESP

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a Ford Extended Service Plan (ESP) helps to protect you against unexpected repair bills, thanks to the additional coverage of many vehicle components.

CONFIDENCE FOR THE ROAD AHEAD

- Whether you choose to travel well with PremiumCARE, the most comprehensive coverage provided by Ford ESP, or the basic protection of PowertrainCARE, we offer a Ford ESP to suit your needs! You choose the time and distance coverage that's best for you.
- Ford ESP protects you against the cost of unexpected repair bills after your Basic Coverage under the New Vehicle Limited Warranty expires by covering many vehicle components.

ROADSIDE ASSISTANCE

ESP Roadside Assistance covers the following services for the duration of your selected Plan coverage:

- Towing
- Flat Tire Change
- Trip Planning
- Winch Out
- Emergency Travel Expense Reimbursement
- Battery Boosting
- Lockout Assistance
- Fuel Delivery

FIRST-DAY RENTAL VEHICLE BENEFITS

Provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford ESP.

You will be reimbursed up to a maximum of \$30/day (\$45/day for Lincoln vehicles) for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT*

Optional first-day rental coverage up to \$75/day for up to 10 days for a repair covered by the Basic Coverage under the New Vehicle Limited Warranty or your Ford ESP is available.

DEDUCTIBLE OPTIONS

These plans have a \$100 standard deductible. \$0*, \$50, \$200, and "Disappearing" deductible options are available.

COMPLEMENT YOUR PREMIUMCARE WITH FMPP

Complement your PremiumCARE with a Ford or Lincoln Maintenance Protection Plan (FMPP or LMPP) to cover all your vehicle's scheduled maintenance requirements, plus 8 wear items. Ask your Dealer for details.



Extended Service Plan



Service at all Ford and Lincoln Dealers in Canada and the U.S.



100% Backed by Ford Motor Company of Canada, Limited

The only Extended Service Plan backed by Ford Motor Company of Canada, Limited



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Genuine Ford Parts and Service

Repairs are made with Ford approved parts by Ford factory-trained Technicians



24-Hour Roadside Assistance

For 24-hour roadside assistance, call 1-800-665-2006



First-Day Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



Coverage is Transferable

Ford ESP is transferable and may increase the resale value if you sell your vehicle



Easy Financing

May be included in your finance contract in most cases



Peace of Mind Protection

A smart way to help protect your investment for only pennies per day

This brochure is intended to provide general information about Ford ESP as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Guide for complete details of the New Vehicle Limited Warranty.

VEHICLE MAKE	_____	MODEL	_____	DATE OF PURCHASE	_____ / _____ / _____
YEAR	_____	<input type="checkbox"/> NEW	<input type="checkbox"/> PRE-OWNED		
PLAN TYPE	<input type="checkbox"/> PREMIUMCARE	<input type="checkbox"/> EXTRACARE	<input type="checkbox"/> BASECARE	<input type="checkbox"/> POWERTRAINCARE	
TIME/DISTANCE	_____	PRICE \$	_____	ODOMETER	_____

